

TennCare Pharmacy Telephone Numbers

(these numbers are for provider use only)

Drug Prior Approval (for prescriber use after 1/1/04)

- ❖ Voice – 866.434.5524
- ❖ Fax – 866.434.5523

- ❖ Mailing Address (for prescriber use after 1/1/04)

First Health Services
Attn: Pharmacy
14955 Heathrow Forest Parkway
Houston, Texas 77032

- ❖ Prior authorization form may be obtained at this website link:
http://tennessee.fhsc.com/Downloads/provider/TNRx_PAfaxform.pdf

Pharmacy Claims Processing Information

- ❖ BIN: 011271
- ❖ PCN: P016011271
- ❖ GRP: TENNCARE

First Health Provider Help Desk (for claims processing problems)

- ❖ 866.434.5520